



# Federal Communications Commission

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2011 - December 31, 2011

Filing Confirmation Number: 0005033131

Filing Deadline: January 17, 2012

FRN: 0016727133

Filing Date: 01/17/2012 09:24 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

#### Company Information

Company Name: ABC Telcom, Inc.  
Brand Names: Motorola  
Kyocera  
PO Box:  
Street Address: 3100 Ridgelake Drive  
City: Metairie  
State: LA  
Zip Code: 70002

Contact Name: Joey Swinson  
Contact Phone: (877) 466-3366  
Contact Fax: (800) 309-2677  
Contact Email: Joey@ABCTelcom.com

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Visi Consulting Services, LLC  
PO Box:  
Street Address: 1130 University Blvd Ste B9  
City: Tuscaloosa  
State: AL  
Zip Code: 35401

Contact Name: Bobbi Ferguson  
Contact Phone: (205) 331-0810  
Contact Fax:  
Contact Email: bobbi.vcs@comcast.net

## Product Labeling

Do all hearing aid-compatible handsets include labeling? No

Explain: Handsets are refurbished and do not come packaged in original boxes or include original manuals, but information can be found via the manufacturer's website.

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? No

Explain: Handsets are refurbished and do not come packaged in original boxes or include original manuals, but information can be found via the manufacturer's website.

## Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? No

Website address:

Explain: Handsets are refurbished and vary based on the availability of our distributors at the time of purchase. Due to this variance our website does not list specific handset models.

## Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Our handsets are either given out at live events, at which time customers have the opportunity to speak with reps regarding their handsets or mailed to the customer. Customer have the ability to contact our customer service line with any additional concerns or questions.

## Methodology for Functionality Levels

For purposes of this document, "Functionality" is described as the following: "Good", "Better" and "Best". "Good" is defined as handsets with basic voice and text features. "Better" is defined as handsets with additional features such as a camera, Bluetooth and/or QWERTY keypads. "Best" is defined as handsets that the industry categorizes as Smart Phones that may have features such as Touch Screens, High-Speed data capability such as 3-G or EVDO, Wi-Fi. etc.

## Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 4

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	3	75%	1	25%			4

## Handset 1: Motorola V3m

### Handset Maker

Motorola

### Handset Model Name

V3m

### FCC ID

IHDT56FT1

**Air Interfaces/Frequency Bands**

850 MHz CDMA  
1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 12/11

**Ratings**

M-Rating: M4  
T-Rating: T4

**Functionality Level**

Best

**Remarks**

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**Handset 2: Motorola V3s****Handset Maker**

Motorola

**Handset Model Name**

V3s

**FCC ID**

IHDT56JE1

**Air Interfaces/Frequency Bands**

850 MHz CDMA  
1700 MHz CDMA  
1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 12/11

**Ratings**

M-Rating: M4  
T-Rating: T4

**Functionality Level**

Better

**Remarks**

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**Handset 3: Motorola KRZR K1m****Handset Maker**

Motorola

**Handset Model Name**

KRZR K1m

**FCC ID**

IHDT56GH1

**Air Interfaces/Frequency Bands**

850 MHz CDMA  
1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 12/11

**Ratings**

M-Rating: M3  
T-Rating:

**Functionality Level**

Best

**Remarks**

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**Handset 4: Kyocera S1300****Handset Maker**

Kyocera

**Handset Model Name**

S1300

**FCC ID**

OVF-K33BIC03

**Air Interfaces/Frequency Bands**

850 MHz CDMA  
1700 MHz CDMA  
1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/11 to 12/11

**Ratings**

M-Rating: M3  
T-Rating: T4

**Functionality Level**

Good

**Remarks**

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**Certification****This Report has been certified by:**

Joey Swinson Operations Manager  
01/17/2012 09:24 PM